



BUREAU OF CUSTOMS

Professionalism Integrity Accountability



MEMORANDUM

TO : ALL DISTRICT COLLECTORS

FROM : 
ALLAN CO GERONIMO
Deputy Commissioner, MISTG

SUBJECT : E2m System Downtime

DATE : 07 April 2020

Due to technical problems encountered in the e2m server today, 07 April 2020, our Technical experts together with our Technical partners decided to shut down the server to conduct re-indexing of the tables in the database from 11:30 am up to 5:30 pm.

We regret to inform you that the system will be available only until 10PM today. We will shut it down again to continue fixing the indices from 10PM to 3AM tomorrow, 08 April 2020.

We are deeply sorry for the inconvenience.

Thank you for your patience and understanding.

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